



# AIRPORT PICK UP VOLUNTEER

## Refugee Resettlement

Scope of Work: Welcome our newest neighbors to the Sacramento region by being one of the first friendly faces they see!

As an Airport Pick Up Volunteer, you will warmly greet newcomers upon arrival, help them navigate through the airport to baggage claim, and finally, bring them to their temporary or permanent residence.

Clients generally arrive at the airport between 3:00pm-11:00pm. The whole process takes anywhere from 3-4 hours from start to finish. On average, we receive between 10-15 cases per month. The average size of most families is five. At present, we are mostly seeing arrivals from Afghanistan, Moldova, Iraq, Jordan, Ukraine, and Guatemala.

Time Commitment: As an Airport Pick Up Volunteer, we request assistance with at least 1 airport pickup every month. Most arrivals come Monday through Thursday with some exceptions on the weekends.

When you sign up for this opportunity, you will be an on-call airport pickup volunteer for three months. We require each volunteer to complete at least one airport pickup a month.

Location: Sacramento International Airport, 6900 Airport Blvd, North Natomas, CA 95837.

Requirements:

- Strong intercultural communication skills and demonstrated ability to work effectively with people from diverse backgrounds and across language barriers.
- Willingness to adhere to ODI's volunteer and workplace policies
- Must have access to reliable transportation