

Belonging begins here.

## LETTER FROM OUR CHIEF EXECUTIVE OFFICER



Dear friends.

Last year was another busy year for Opening Doors – 2022 saw numerous crises abroad that impacted our community here in Sacramento. The Russian invasion of Ukraine resulted in one of the largest movements of refugees in recent history. The ongoing humanitarian crisis in Afghanistan prompted a continued stream of Afghans to flee their homes. Migrants from countries such as El Salvador, Guatemala, and Venezuela sought safety and opportunity in California.

Opening Doors believes that immigrants, refugees, and survivors of human trafficking deserve stability, self-sufficiency, and belonging. We're here to ensure all our neighbors have the tools they need to thrive.



**Stability** – Physical safety and meeting basic needs. In 2022, we continued to welcome refugees from Afghanistan and Ukraine, helping them secure permanent housing and access basic services. We provided comprehensive case management services to survivors of human trafficking, promoting their recovery and stabilization.

**Self-sufficiency** – The ability to be self-reliant in a new community. In partnership with Los Rios Community College District, we supported refugees as they launched careers in industries with living-wage jobs. Our Economic Prosperity Program supported immigrant and refugee entrepreneurs as they started new businesses and expanded existing businesses.



**Belonging** – Strong community and family connections, and a sense of home. Opening Doors expanded our mental health offerings across our programs. After seeing great success in our mental health support programs for Afghan women, we piloted a program tailored to Afghan men. We expanded access to counseling for immigrants seeking asylum, enabling clients to address the trauma that led to their migration.

Opening Doors' work would not be possible without the support of our community of welcome. From volunteering at a pro se asylum clinic, to preparing the garden at Welcome House, to giving generously in support of our newest neighbors, we are so grateful for the way our community continues to walk alongside our newest neighbors.

Thank you for standing with immigrants, refugees, and survivors of human trafficking as they pursue their right to stability, self-sufficiency, and belonging – building the life they deserve and an even stronger Northern California . . . for all of us.

Sincerely.

Jessie Tientcheu Chief Executive Officer

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# **2022 AT A GLANCE**



#### **WELCOMING REFUGEES:**

#### 1536 REFUGEE CLIENTS SERVED

Providing resettlement services for refugee families within their first 90 days of arrival through case management services. Support is provided in every step of the way, from arrival at the airport, settling in new home, accessing healthcare and employment opportunities, to becoming self-sufficient.



#### **EXPANDING ECONOMIC OPPORTUNITY:**

# \$241,067 IN LOANS PROVIDED TO IMMIGRANT-AND REFUGEE-OWNED BUSINESSES

Supporting immigrants and refugees' path to financial stability and self-sufficiency through micro-enterprise loans, business consulting services, and career pathways development.



#### **DEFENDING IMMIGRANTS:**

#### 908 CLIENTS SERVED

Providing free legal representation to individuals and families, including support with applying for asylum, naturalization, deportation relief, and adjustments of status. Legal services are also offered to individuals in need of various forms of humanitarian relief such as T-Visas, U-Visas, and Violence Against Women Act.



## SUPPORTING SURVIVORS OF TRAFFICKING:

# 114 SURVIVORS ACCESSED SERVICES

Promoting survivors' independence and reintegration into the community through victim-centered case management, skills-building, mental health care, and other supportive services.



# HELPING TO HEAL PAST TRAUMA:

#### **186 CLIENTS SUPPORTED**

Providing access to culturally-responsive mental and behavioral health care to immigrants and refugees.

#### SURVIVORS OF TRAFFICKING PROGRAM

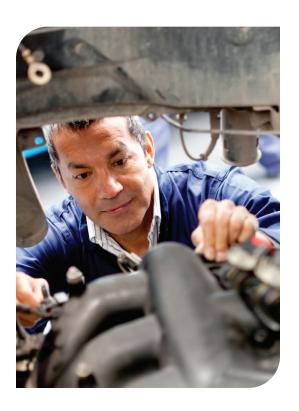
#### **DIEGO'S STORY: A LABOR TRAFFICKING SURVIVOR**

Diego was labor trafficked and forced to work in an auto body shop. He was not given proper safety equipment and ended up having many health problems.

By the time he was referred to Opening Doors, Diego had been unable to work due to his health condition. He was living on a couch at his friend's house and was struggling to move around without help.

Once he was enrolled in our Survivors of Trafficking Program, he received a plethora of case management services. He was connected to therapists and received immigration legal services. He was also financially supported for rent, food, personal care, and transportation.

Diego received additional support from the Department of Human Assistance for food and proper medical treatment. Most recently, after a long battle, our Immigration Legal Services Program helped him gain legal permanent residency, resulting in him being awarded social security benefits for his disabilities. Diego's health has improved a lot. He is thriving and enrolled in courses that will help him gain new skills.



#### REFUGEE PROGRAM

## A PATH TO SELF-SUFFICIENCY



Fahim was among the many Afghan nationals evacuated to the United States after the Taliban took over their country. In December 2021, he was waiting to be evacuated at Kabul International Airport with his wife and their five children.

There were thousands of people desperately attempting to leave the country. He was separated from his wife and young daughter in the middle of the chaos. He boarded the plane with his four children and landed in the U.S. while his wife and daughter remained behind. Fahim eagerly awaits reuniting with his wife and daughter but now finds himself raising four children alone.

When Fahim first came to Opening Doors, he was served through the Refugee Resettlement Program and was provided with reception and placement funds and rental assistance. Our Immigration Legal Services Program assisted him with a family-reunification application. He was also referred to our Economic Prosperity Micro-Lending Program to access a loan to support his path to self-sufficiency.

In late 2022, Fahim received a \$10,000 loan from Opening Doors to start an auto-mechanic shop. He uses his 16 years of experience working as a mechanic for the United Nations in Afghanistan to support his family in his new home. Fahim's business is growing, and he hopes to reunite with his wife and daughter soon.

# ECONOMIC PROSPERITY PROGRAM GIVING LIFE TO YOUR DREAMS



Brenda is a firm believer that with faith and hard work, anyone can bring their dreams to fruition. A native of Mexico, Brenda ran a small business that included a fresh fruit shop and a video game outlet. She has always been a driven entrepreneur to build a better life for herself and her four children.

In 2003, Brenda relocated to the United States and landed a job in a fruit warehouse. Over time, she switched between various professions but found her true calling while working at a hair salon. Regardless of being paid below a livable wage, Brenda's passion for hairdressing led her to enroll in a cosmetology course. Despite having to complete a rigorous 3,200-hour training program without pay, Brenda persisted and earned her cosmetology certification.

Initially providing services to clients in their homes or from her residence, Brenda approached Opening Doors in 2019 for a \$5,000 loan. With this loan, she secured space to operate her own salon and began offering beauty training and selling cosmetic products. Her hard work paid off as her business flourished, with annual sales increasing from \$30,000 to \$60,000.

Brenda's determination and success did not end there. In 2022, she secured an additional \$10,000 loan from Opening Doors to expand her business in the Rancho Cordova area, enabling Brenda to increase her income to support her family better.

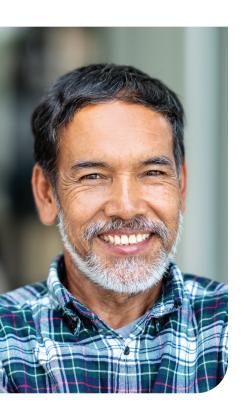
Our Economic Prosperity Programs offer microenterprise loans and business counseling to people like Brenda, so they can increase their assets and earning potential. The program provided \$241,067 in loans to immigrant and refugee-owned businesses in 2022, along with offering technical support such as business plan development, cash flow projections, registering, licensing, and marketing.



With a loan from
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Brenda secured a
space to operate her
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#### **IMMIGRATION LEGAL SERVICES**

#### A WIN AGAINST REMOVAL PROCEEDINGS



Manuel is a man of determination and courage. He fled violence in Guatemala and came to the U.S. in 2003, leaving his wife and young daughters behind. He received several threats from gang members, and his brother was brutally murdered during the civil war in the 1980s.

Manuel applied for asylum, and the immigration judge denied his application in 2007. Though he appealed, in 2011, he was placed in removal proceedings.

Meanwhile, in 2014, his two daughters and wife crossed the border and came to the U.S. His daughters were granted asylum, then lawful permanent residence a year later. He and his wife also had another three children born in the U.S.

While Manuel's appeal was pending, there was a change in the law, making

him eligible for other forms of relief called Cancellation of Removal. When he came to Opening Doors, our attorneys helped get his case back in front of an immigration judge. He won his cancellation of removal by showing the hardship his five children would suffer if he was deported.

After Manuel's proceedings, his two eldest daughters came to Opening Doors to finalize their family's naturalization (citizenship) applications. Manuel is now able to become a U.S. citizen or lawful permanent resident.

#### **HEALTH PROGRAM**

# SUPPORTING AFGHAN WOMEN'S WELLBEING

Zahra came to Opening Doors seeking the services of our Afghan Women's Wellness Program after a friend encouraged her to get help. Zahra was experiencing anger issues, low self-esteem, and inequitable treatment in her home.

Zahra felt that she did not have a social support system, received blame when things went wrong in her home, and was disrespected by those around her.

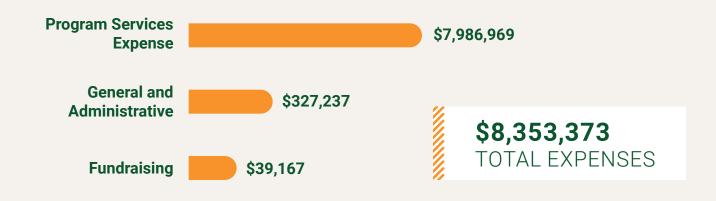
Through our Afghan Women's Wellness Program, Zahra received counseling for over eight months. The program helped her develop strategic coping mechanisms to improve her self-esteem and manage her stress. She was also offered parenting classes to improve her relationship with her children. To provide holistic emotional and mental wellbeing for the whole family, we enrolled Zahra's husband in our Afghan Men's Wellness Program, which primarily focuses on educating men about healthy, equitable relationships.

Supporting Zahra's personal goals, she was enrolled in English as a Second Language (ESL) classes and provided a laptop. As a result, Zahra's self-esteem improved; she feels motivated to perform daily tasks; and is better equipped to react to situations outside of her control.

Opening Doors' Afghan Women Wellness Program supports women like Zahra to experience an enhanced sense of community connectedness, life satisfaction, and mental wellness. It provides resources to help Afghan women cope with social and emotional challenges and facilitates their growth to independence and self-sufficiency.

# **OUR FINANCIALS**

#### **EXPENSES**



#### SUPPORT AND REVENUE







**\$8,402,563**TOTAL REVENUE











WELCOMING REFUGEES

DEFENDING IMMIGRANTS

SUPPORTING SURVIVORS

ENRICHING COMMUNITIES